

Examples of Positive Statements to Increase Customer Satisfaction



1. Let's look into this...
2. I'd be delighted to help
3. Absolutely, I'd be happy to assist you with that today
4. Let's see what we can do...
5. That's a good question...
6. I would be more than happy to...
7. That's a good choice...
8. This is a very popular item
9. We have had a lot of positive feedback on that item
10. This choice has proven successful...
11. What other customers have done...
12. What other customers have done/tried in your position is...
13. I'm hoping you'll really enjoy...
14. That will be with you on...
15. As you are a valued customer...
16. I'm happy to let you know...
17. It has been a pleasure...
18. I'm happy that I was able to assist you today
19. Your satisfaction is a great compliment, (insert name)
20. Is there anything else I can help you with?
21. I appreciate your patience on this. Please let me know if I can provide any other additional support
22. Thank you for your patience...
23. Thank you for your time and patience today
24. I hope I was able to help you with your concern
25. Have I resolved your concern today?
26. I apologise for any inconvenience caused today. Please accept my sincere apologies
27. I hope you are satisfied with our service
28. Since you have me on the line is there anything else I can do?