**10 Closing Statements for Customer Service**

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| # | Closing Statement Example |
| 1 | *“Thanks for calling and if you have any additional questions, please call us.”* |
| 2 | *“Thanks for calling [COMPANY NAME]. Have a good day.”* |
| 3 | *“Goodbye, Mr/Mrs [INSERT CUSTOMER NAME], thank you for calling.”* |
| 4 | *“You’ve been speaking with [INSERT ADVISOR NAME] today. Thank you for contacting [INSERT COMPANY NAME]! Have a great day.”* |
| 5 | *“Apologies once again for any inconvenience caused. Thank you for your call.”* |
| 6 | *“Have a nice time in [INSERT PLACE NAME] on your holiday.”* |
| 7 | *“I enjoyed talking with you today.”* |
| 8 | *“It has been great talking with you today. Let me quickly summarise what we discussed."* |
| 9 | *"I'm happy we could make this right for you."* |
| 10 | *“We appreciate your business.”* |

**Statements to Offer a Survey at the End of the Call**

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| # | Example Statement to Offer a Survey |
| 1 | *"Before you go, would you be willing to take a short survey to provide feedback on your experience today?"* |
| 2 | *"Your feedback is very important to us. Would you be open to answering a few quick questions?"* |
| 3 | *"Thank you for your time today. To ensure we're providing the best service, would you mind taking a quick survey?"* |
| 4 | *"We’d love to hear your thoughts. Participate in a short survey, and you could be entered into a prize draw."* |
| 5 | *"We have a short survey that takes less than two minutes. Would you be willing to help us out?"* |
| 6 | *"We’ll send you a follow-up text/email with a survey link. Your feedback would be greatly appreciated."* |
| 7 | *"I hope I was able to assist you today. Would you mind providing feedback through a short survey?"* |