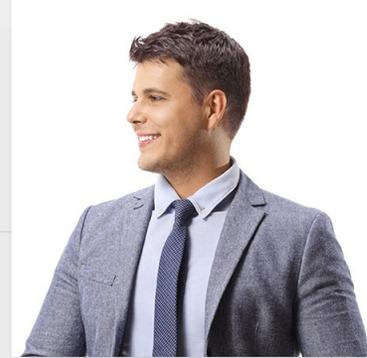


Harness the Power of Enterprise AI Today

Bringing Generative AI, Emotion AI, Knowledge AI and
Workflow automation together into a platform to
win!

Vinod Muthukrishnan, Chief Customer Officer, Uniphore



BILLIONS

Of Interactions

**Greatest source of data in
the enterprise is
conversations**



Customer Calls

Customer Authentication

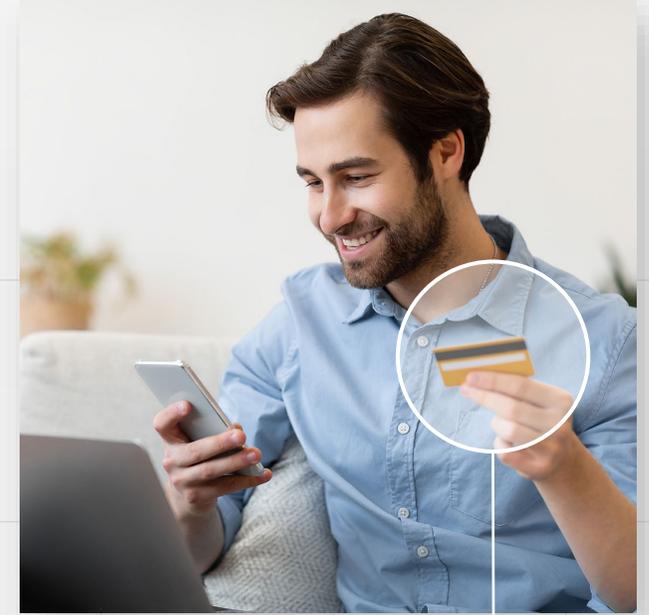
Reason for Call

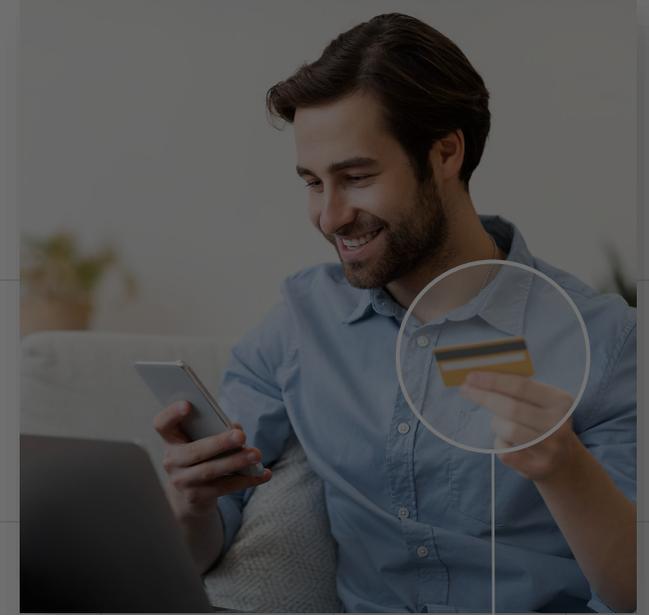
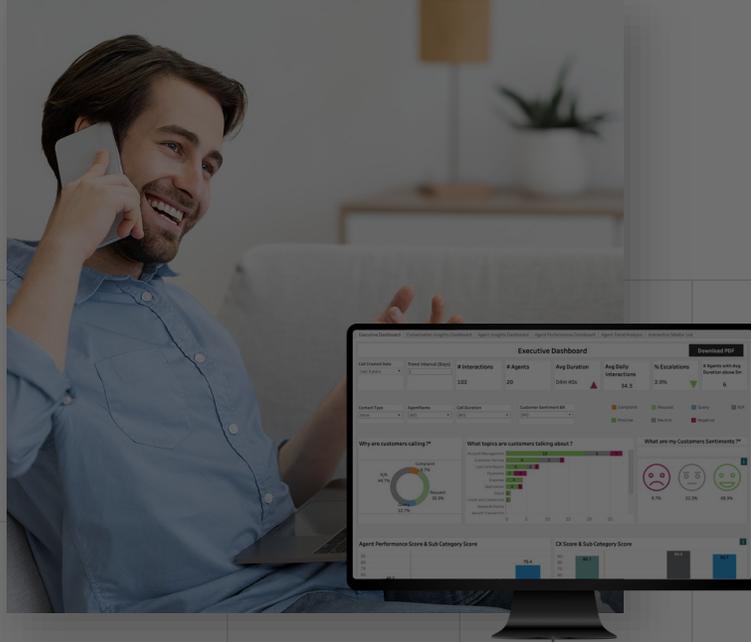
Customer Engagement

Customer Sentiment

Query Resolution

Issue Resolved





Customer Calls

ASR/NLU

Customer Authentication

GEN AI

Reason for Call

Workflow Automation

Customer Engagement

Customer Sentiment

Knowledge AI

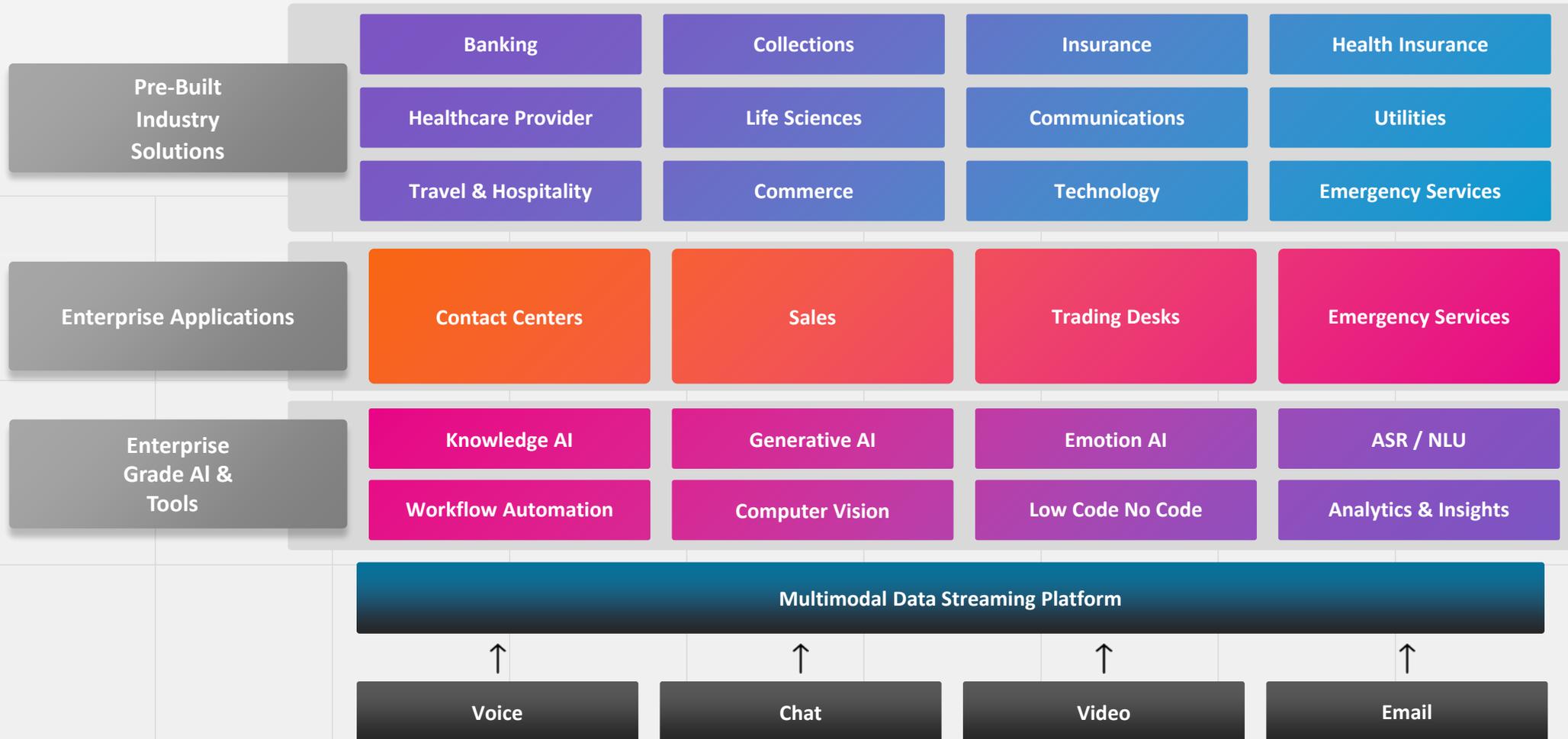
Query Resolution

Analytics + Insights

Issue Resolved

Uniphore X Platform

The only platform fusing Generative AI, Knowledge AI, Emotion AI signals at scale



50+
Data Scientists & PhDs

800+
Employees

1,500+
Customers & End Clients

20+
Countries

13
Industries

Uniphore Overview

Largest Global AI-Native Enterprise-Scale Company

GROWTH

- Founded in 2008
- HQ: Palo Alto, CA
- Global Presence
- ~850 employees
- Hypergrowth YoY

\$100M+
cARR

1,500+

Customers &
End Clients

750k

User Base

INVESTORS

\$620M

Total Raised

February 2022
Series E \$400M

\$2.5B
Valuation

NEA

سنانبل للاستثمار
SANABIL INVESTMENTS

MUBADALA

JC2 VENTURES

MARCH
CAPITAL

PLATFORM

Multimodal AI and data platform with pre-defined industry templates to accelerate time-to-value for enterprises

Data Capture &
Streaming

Generative
AI

Knowledge AI

Emotion
AI

Workflow
Automation

Maximizing the Value of Enterprise AI for Customers Across Industries

abbvie

ABN·AMRO

genpact

Allstate.

AmeriHealth

TransUnion^{tu}

Backcountry.

BlueCross
BlueShield

DHL

accenture

HEALTH
PLAN
ONE

O₂ Telefónica

LG

METROPOLITAN
POLICE

MMM
Medicare and Much More

ups

NTT

Pearson

priceline

PSCU

vodafone

SINGAPORE
POLICE FORCE
SAFEGUARDING EVERY DAY

Britannic

Tech
Mahindra



Teleperformance

Tracfone



UNITEDHEALTH GROUP

The Future of Enterprise AI is Human.

AI infused into every part of the Enterprise
that impacts the customer

